Andrew Jung <ajung@mac.com> 📎   August 11, 2012 1:21 PM (Sat,Aug 11)
To: Greg Welch <welch@cs.unc.edu>
Re: [MailFollowup-Announce] New version of MailFollowUp (Mail plugin for Mac OS X)
Security: ⬛Signed (ajung@mac.com)
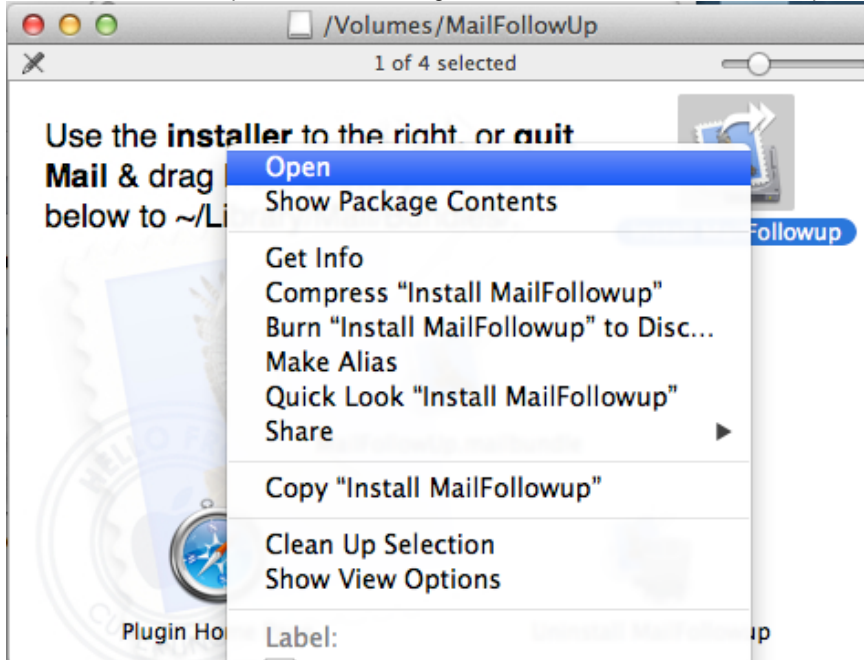
6 Attachments, 493 KB

Hi Greg,
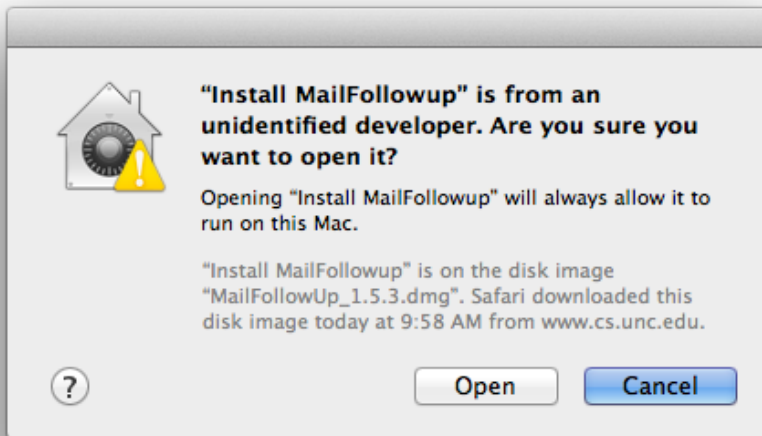I know the problem is that people see this when they initially open your installer:

"Install MailFollowup" can't be opened because it is from an unidentified developer.

Your security preferences allow installation of only apps from the Mac App Store and identified developers.

"Install MailFollowup" is on the disk image "MailFollowUp_1.5.3.dmg". Safari downloaded this disk image today at 9:58 AM from www.cs.unc.edu.

OK

I tried the little trick to open the Installer using the "Control-click; contextual menu Open" trick.

/Volumes/MailFollowUp

1 of 4 selected

Use the **installer** to the right, or **quit**
Mail & drag
below to ~/Li

Open
Show Package Contents

Get Info
Compress "Install MailFollowup"
Burn "Install MailFollowup" to Disc...
Make Alias
Quick Look "Install MailFollowup"
Share   ▶

Copy "Install MailFollowup"

Clean Up Selection
Show View Options

Plugin Ho   Label:

To get this dialogue:

"Install MailFollowup" is from an unidentified developer. Are you sure you want to open it?

Opening "Install MailFollowup" will always allow it to run on this Mac.

"Install MailFollowup" is on the disk image "MailFollowUp_1.5.3.dmg". Safari downloaded this disk image today at 9:58 AM from www.cs.unc.edu.

Open   Cancel
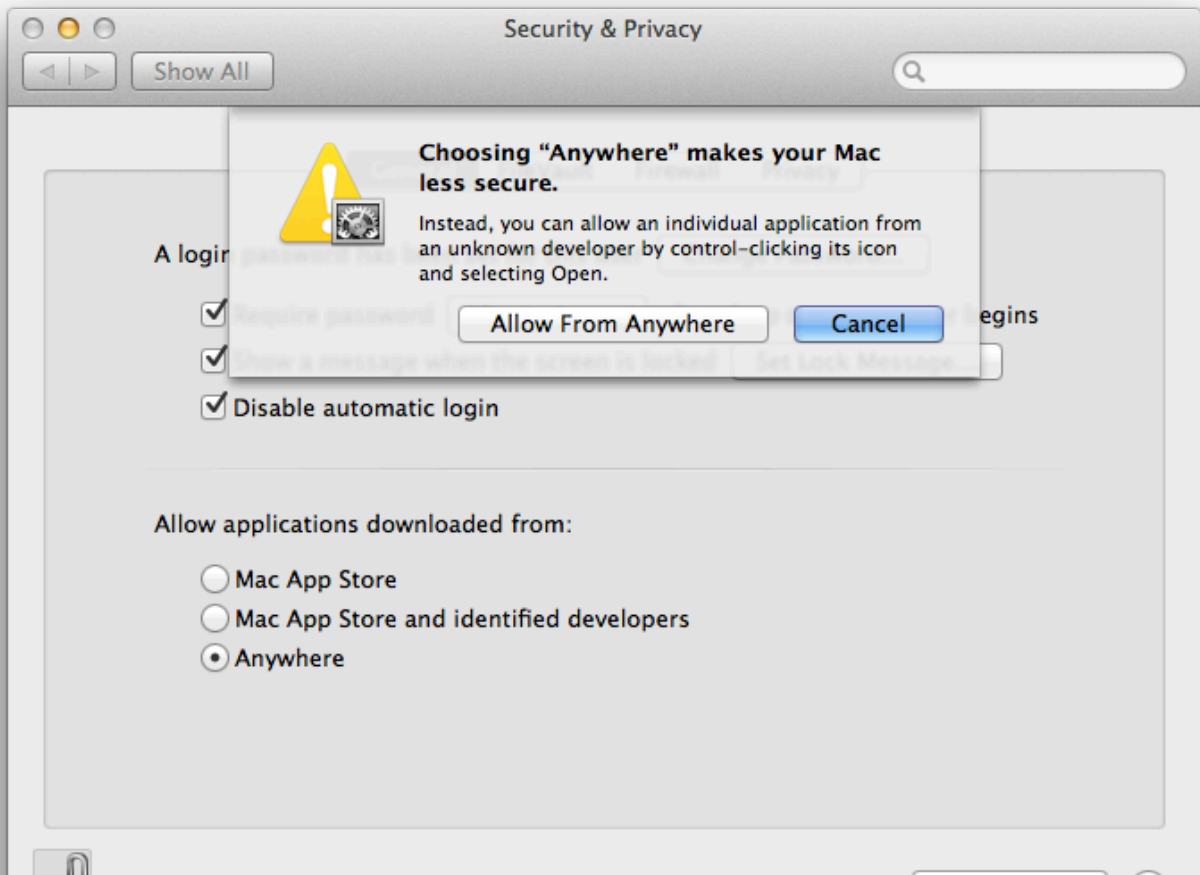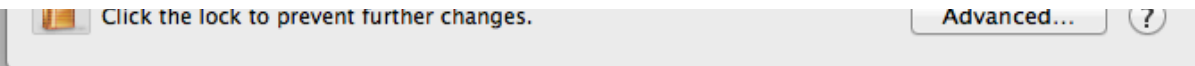
But unfortunately, that didn't work. Perhaps it is because it needs Admin privileges to create the Bundles folder.
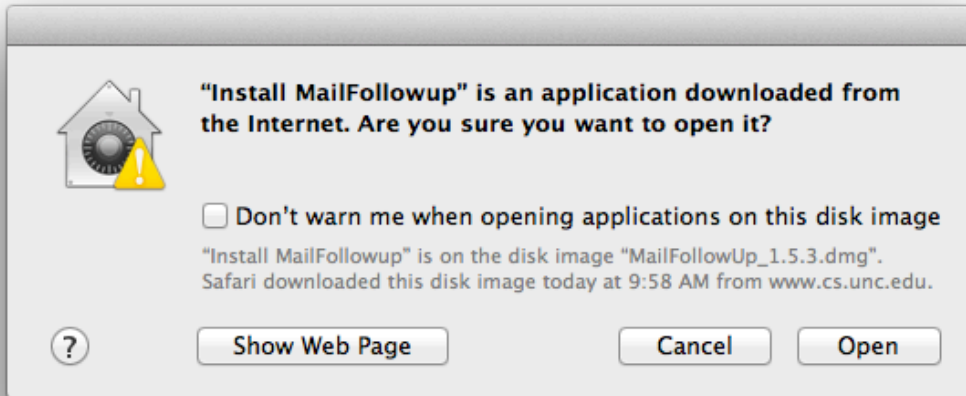
If you can get it to work that way, it would be the easiest for the users.

Anyways, I did get it to work with your installer, by going to the System Preferences > Security & Privacy and choosing to allow applications downloaded from "Anywhere".

Security & Privacy

Show All

Choosing "Anywhere" makes your Mac less secure.

Instead, you can allow an individual application from an unknown developer by control-clicking its icon and selecting Open.

Allow From Anywhere   Cancel

Disable automatic login

Allow applications downloaded from:

Mac App Store
Mac App Store and identified developers
Anywhere

Click the lock to prevent further changes.   Advanced...   (?)

After doing that and opening the MailFollowUp installer, I get the following message, and click Open.

"Install MailFollowup" is an application downloaded from the Internet. Are you sure you want to open it?

☐ Don't warn me when opening applications on this disk image

"Install MailFollowup" is on the disk image "MailFollowUp_1.5.3.dmg".
Safari downloaded this disk image today at 9:58 AM from www.cs.unc.edu.

(?)   Show Web Page   Cancel   Open

Things with the Installer work as usual.

MailFollowUp Installer

Would you like to make backup copies of your Mail folder, Mail preferences, and any existing MailFollowUp preferences on your Desktop?

(This might take a little time and disk space, depending on the amount of mail you have.)

Cancel Installation   No   Yes

After the installation the user can go back to System Preferences > Security & Privacy and turn back on the security that they prefer and use MailFollowUp.

Cheers and hope that helps,
Andrew.

On 2012-08-11, at 9:58 AM, Greg Welch <welch@cs.unc.edu> wrote:

> Update: If you are using OS X 10.8 my old Applescript installer might not work for you, thanks to new security measures in the OS. You might need to use the "Installation (Manual)" method described on the plugin web site (http://www.cs.unc.edu/~welch/MailFollowup/) to update/install the plugin.

Apologies, but I don't know how to address this at this time, nor do I have much more time to investigate it.

Take care,
--greg

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Gregory F. Welch

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On Aug 11, 2012, at 10:52 AM (Sat,Aug 11), Greg Welch <welch@cs.unc.edu> wrote:

> Hello.
>
> You are receiving this email because you asked to be put on the update notification list. Let me know if you want to be removed from my list.
>
> I am releasing a new version of my MailFollowUp plugin. The update includes the following changes:
>
>   • Updated for Mac OS X 10.8.
>   • FIXED: Resolved issue with "Follow-Up Subject Prefix" not working.
>
> This should work with 10.7 and Mail 5.0 or greater, including 10.8 and Mail 6.0. Intel machines only.
>
> Note that because of the sandboxing now in 10.8, the plugin preferences will be located in a new location on your computer. I have attempted to update the "advanced" instructions on the plugin web site to reflect this.
>
> Please let me know if you see any issues with the plugin or the instructions on the web site.
>
> You can download the plugin from the MailFollowup page
>
>   http://www.cs.unc.edu/~welch/MailFollowup/media/MailFollowUp_1.5.3.dmg.zip
>
> As in the past, I owe a debt of gratitude to Scott Morrison for his help on this. If you don't already own either of his plugins, you should check them out. They are highly acclaimed for a good reason. See http://www.indev.ca/ . If you want to support my plugins, support him!
>
> While certainly not necessary, if you want to buy me a beer (some have asked/offered) I have added a "Donate" link to the plugin page. I am very grateful to those of you who have donated. Thanks!
>
> Take care,
> --greg
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>   _____
>
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