IEEE International Conference on Multimedia Computing and Systems

Issues in Multimedia Delivery Over Today's Internet

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Multimedia Delivery on Today's Internet Domain of discourse

- A prototypical videoconferencing system
 - » Architecture
 - » Quality-of-service requirements
- Performance metrics
 - » End-to-end latency
 - » Packet loss
- Some typical experimental results

Issues in Multimedia Delivery on Today's Internet

Outline

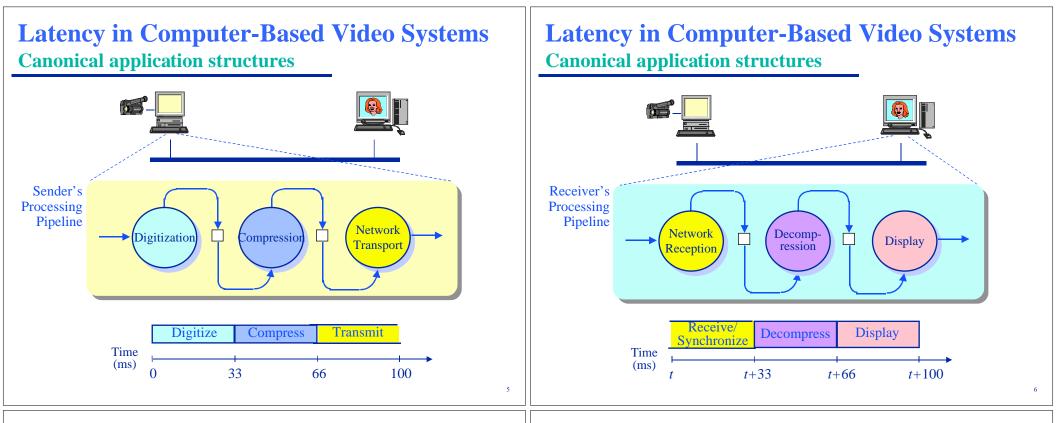
- Domain of discourse
 - » Definitions, concepts, and objectives
- Performance of "naive" applications today
 » What's "broken"?
- Media adaptations for best-effort multimedia delivery
 » Can we fix "it"?
- Performance of best-effort applications today
 - » Fundamental challenges for tomorrow's Internet

Interactive Multimedia Applications Performance requirements

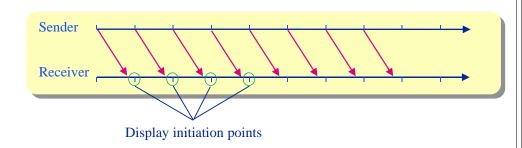
• Latency — the duration between acquisition of a signal and its display



- Videoconferencing latency requirements
 - » telephony literature 100 ms roundtrip
 - \ast multimedia networking literature 250 ms one-way
 - » CSCW literature tolerance of latency as high as 400 ms

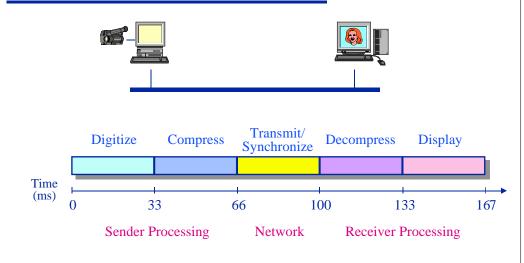


Latency in Computer-Based Video Systems Recevier synchronization



- In general, acquisition and playout clocks are not synchronized
- Therefore a buffer must be present at the receiver to adjust for phase-shift in sender's & receiver's media clocks

Latency in Computer-Based Video Systems Best case end-to-end latency

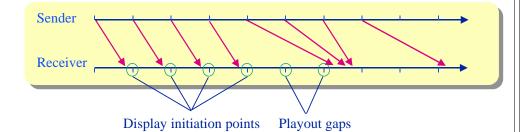


Latency in Computer-Based Audio Systems How bad can audio latency be?

- Just as bad as video if lip-synchronization is required
- Otherwise, it depends on how one manages the network interface
 - » Video frames are typically too large to fit into a single network packet
 - » Multiple audio samples can be transmitted together
- Example: An audio codec generating 1 byte of data every 125 μs
 - » Building 500 byte packets requires 62.5 ms/packet
 - » Building 1,500 byte packets requires 187.5 ms/packet

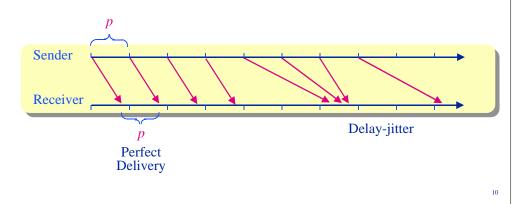
Performance requirements The impact of delay-jitter

 Delay-jitter leads to "gaps" in the playout of media and increases playout latency



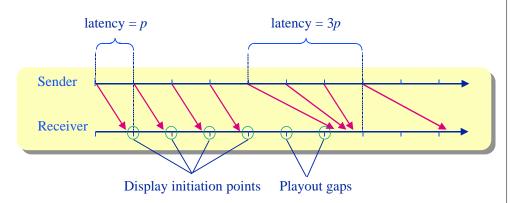
Performance Requirements Delay-jitter

- ◆ Latency
 - » 250 ms one-way
- Delay-jitter Variation in end-to-end latency

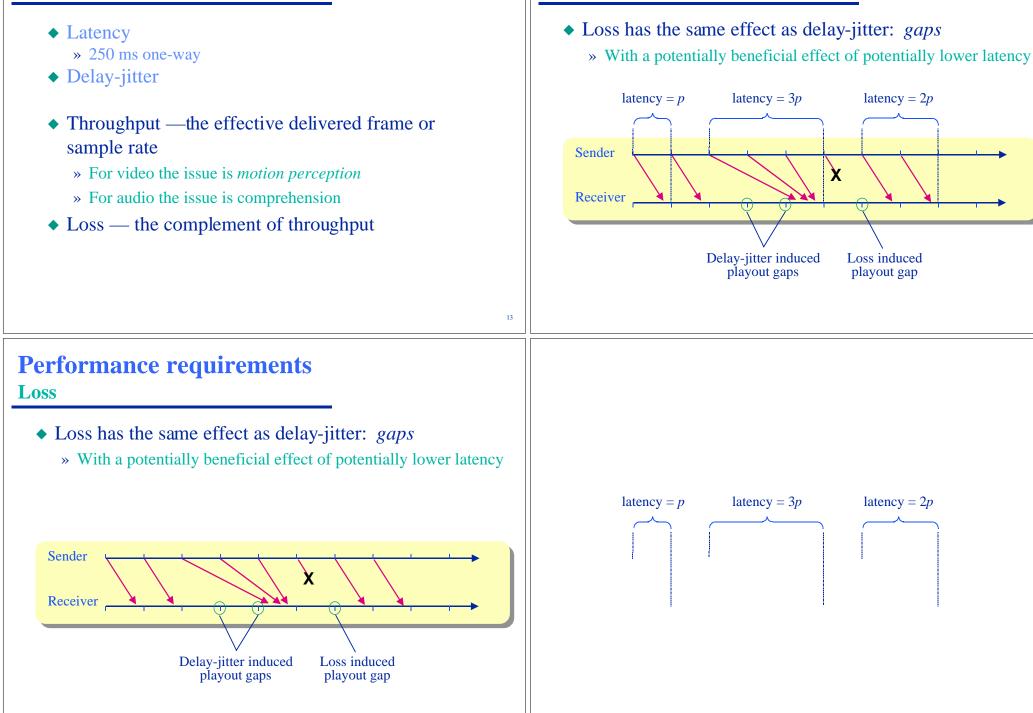


Performance requirements The impact of delay-jitter

Delay-jitter increases playout latency

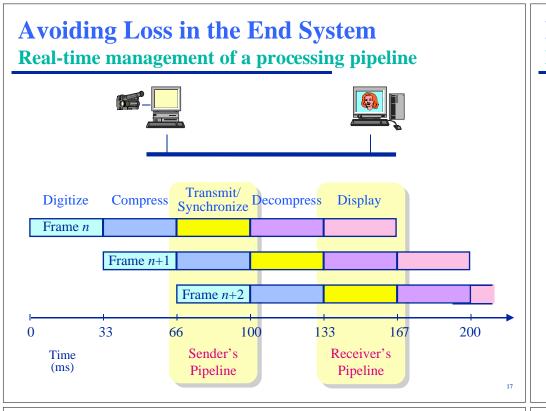


Performance Requirements



Loss

Performance requirements



Performance Requirements

- Latency
 » 250 ms one-way
- ◆ Delay-jitter
- Throughput —the effective delivered frame or sample rate
 - » For video the issue is *motion perception*
 - » For audio the issue is comprehension
- Loss

Lip synchronization

» The temporal relationship between an audio and video stream representing a human speaking

Performance requirements Loss requirements

- ◆ Audio 1-2% sample loss
 - » individual sample losses (depending on sample size) are noticeable
 - S-10 lost samples per minute are tolerable (the distribution of loss is critical)
- Video 10-15 frames/s required for minimal motion perception
 - » highly application dependent
 - » video loss raise issues of "network citizenship"

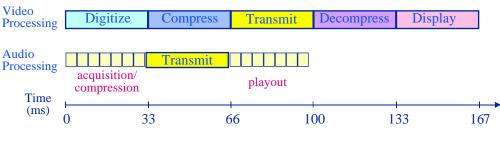
Performance Requirements Lip synchronization

 Perfect lip synchronization requires audio playout at time _____

Video Processing	Digiti	ze Co	mpress	Transmit	Decompress	Display	
Audio Processing Time	acquisit compres						
(ms)	0	33	66	5 1	00 1	33 16	57
							20

Performance Requirements Lip synchronization

 Varying lip sync can be an effective technique in mitigating high video latency





Interactive Multimedia Applications Performance requirements



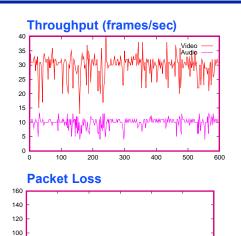
- No more than 250 ms end-to-end, one-way latency
- Continuous audio
- Minimum of 10 frames per second video throughput
- "Loosely synchronized" playout \pm 80 ms skew

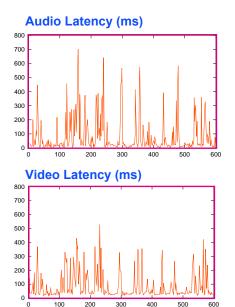
Issues in Multimedia Delivery on Today's Internet

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Videoconferencing on the Internet Today ProShareTM performance on the Internet





23

80

60

40

20

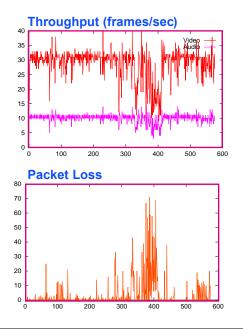
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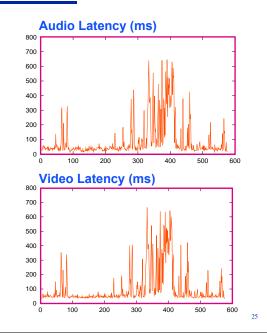
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300

500

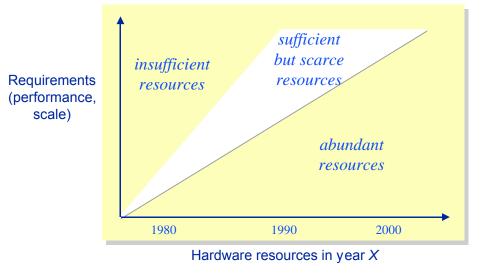
Videoconferencing on the Internet Today ProShareTM performance on the Internet



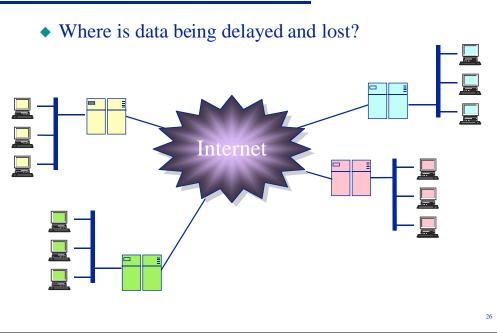


Videoconferencing on the Internet Today What's the problem?

• Do we need more bandwidth or just better management of the existing bandwidth?



Videoconferencing on the Internet Today What's the problem?



Where do we go from here? Two fundamental approaches

- Provide true quality-of-service through reservation of resources in the network
 - » Requires coordination amongst all parties
 - * admission control
 - * policing
 - ***** ...

- Provide "best-effort" service by adapting media streams
 - » Monitor & provide feedback on performance
 - » Bias transmission and processing of media to ameliorate the effects of congestion

Issues in Multimedia Delivery on Today's Internet

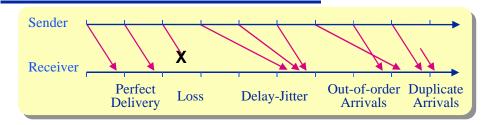
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Best-Effort Multimedia Networking Outline

- IP message delivery semantics
 - » The four common Internet pathologies
- Ameliorating the effects of delay-jitter
 - » "60 ways to queue & play your media samples"
- Ameliorating the effects of packet loss
 - » Recovery of lost samples through retransmission
 - » Recovery of lost samples through the addition of redundant information
- Congestion control
 - » Adaptive media scaling and packaging

Best-Effort Multimedia Networking The four Internet pathologies



- Delay-jitter
 - » Managing a trade-off between end-to-end latency and continuous playout
- Loss
 - » Proactively control through forward error correction
 - » Reactively control through retransmission

- Out-of-order arrivals
 » Assume out-of-order sample is lost
 - » Assume sample is late

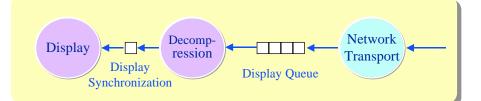
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• Duplicate arrivals » Do we care?

Ameliorating the Effects of Delay-Jitter Trading-off end-to-end latency for continuous playout

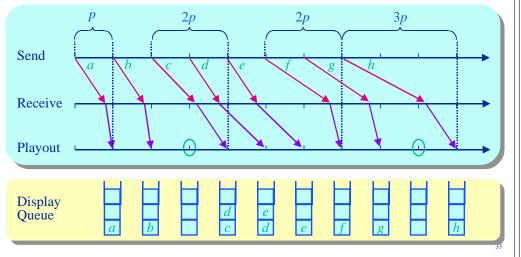
• When the first media sample arrives, should it be played or enqueued?



Receiver's processing pipeline

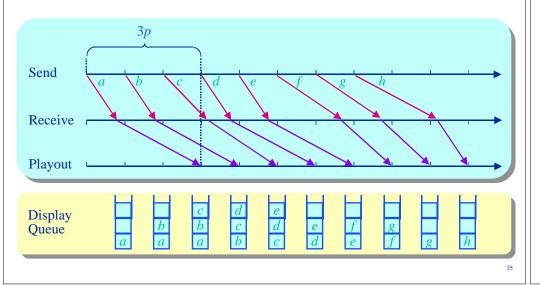
Ameliorating the Effects of Delay-Jitter Trading-off end-to-end latency for continuous playout

- When the first media sample arrives, should it be played or enqueued?
 - » playing the sample ensures minimal end-to-end latency...



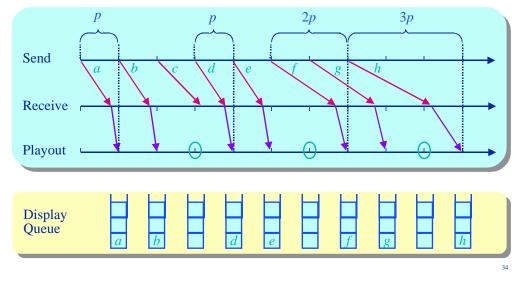
Ameliorating the Effects of Delay-Jitter Trading-off end-to-end latency for continuous playout

• Enqueueing the sample ensures continuous playout...



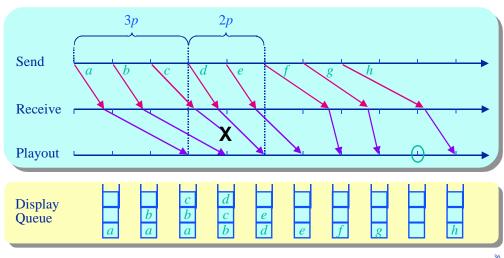
Ameliorating the Effects of Delay-Jitter Trading-off end-to-end latency for continuous playout

• Samples that arrive "too late" may be discarded



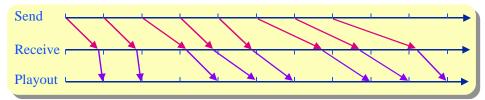
Principles of Delay-Jitter Buffering Sample discarding

• Purposefully throwing away samples reduces latency

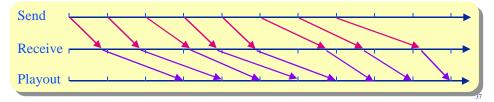


Principles of Delay-Jitter Buffering Two fundamental initial playout strategies

• Let naturally occurring network delays determine playout latency



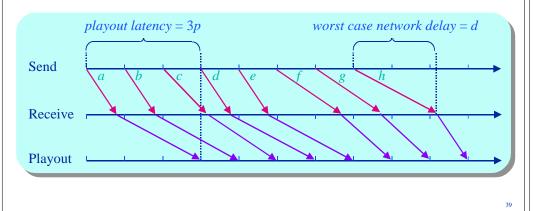
 Avoid initial sequence of playout gaps by estimating network delay and setting playout delay accordingly



Principles of Delay-Jitter Buffering Estimating network delay

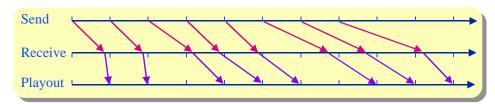
- If network delay is bounded by a constant *d*:
 - » timestamp each packet at sender
 - » when a packet arrives arrives, enqueue the packet and dequeue at time:

sender's_transmission_time + d

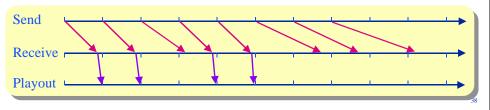


Principles of Delay-Jitter Buffering Two fundamental late arrival strategies

Play media samples as they arrive
 » Latency increases as delay-jitter increases

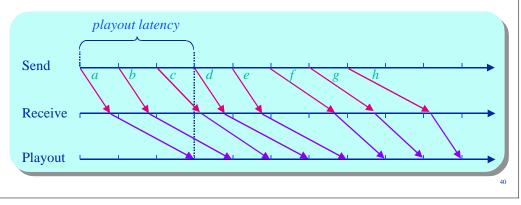


Discard "late" samples
 » Playout media with constant latency



Principles of Delay-Jitter Buffering Estimating network delay

- Basic algorithm: playout latency = d + (k × v) where
 - » d is the average estimated network delay
 - » v is the estimated variation deviation
 - » *k* is a "congestion estimator"



Principles of Delay-Jitter Buffering Estimating network delay

 $playout \ latency = d + (k \ge v)$

• The average network delay and variation can be estimated by:

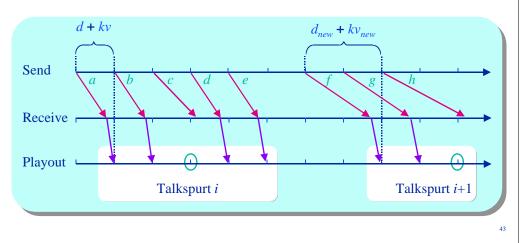
$$d_{new \ estimate} = d_{old \ estimate} + \alpha \times (d_{observed} - d_{old \ estimate})$$

$$v_{new \ estimate} = v_{old \ estimate} + \beta \times (|d_{observed} - d_{old \ estimate}| - v_{old \ estimate})$$
Or
$$d_{new \ estimate} = \alpha \ d_{old \ estimate} + (1 - \alpha) \ d_{observed}$$

$$v_{new \ estimate} = \beta \ v_{old \ estimate} + (1 - \beta) \times (|d_{observed} - d_{old \ estimate}|)$$
Or
$$d_{new \ estimate} = MIN(d_{observed} \ in \ the \ recent \ past)$$

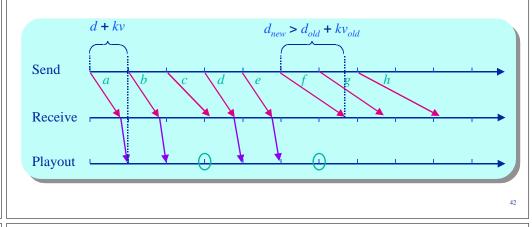
Principles of Delay-Jitter Buffering Voice transmission

 For voice transmission we can dynamically adapt playout times of audio samples using *silent periods* to "resync" the stream



Principles of Delay-Jitter Buffering Estimating network delay

- All samples are scheduled for playout at time *playout latency* = d + (k × v)
- But when should playout latency be changed?

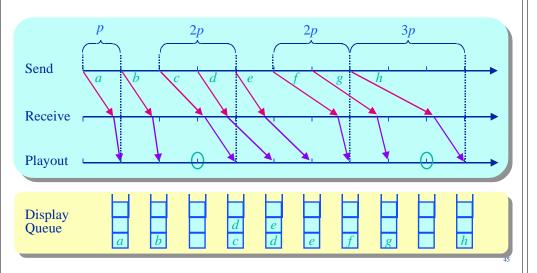


Principles of Delay-Jitter Buffering Continuous audio transmission

- Many forms of audio (and other media) must be transmitted continuously
 - » Music
 - » "Noisy" voice
 - » Mixed audio streams
 - » Video?
- Scheduling individual samples for playout based on estimates of network delay gives poor results

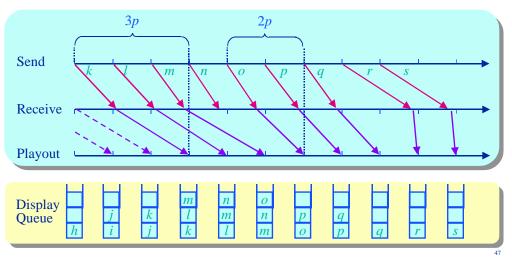
Principles of Delay-Jitter Buffering Continuous audio transmission

• Let naturally occurring network delays determine playout latency



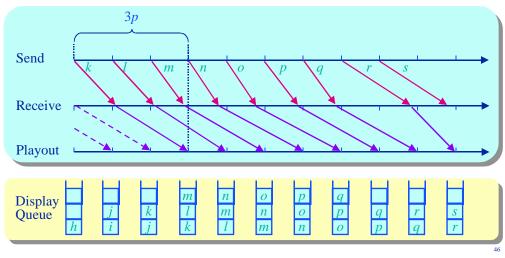
Principles of Delay-Jitter Buffering Continuous audio transmission

• Simulating packet loss by discarding samples at the receiver will reduce playout latency



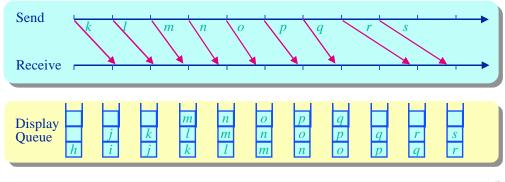
Principles of Delay-Jitter Buffering Continuous audio transmission

• How do we determine if our delay-jitter buffer is too large?



Continuous Audio Transmission Queue monitoring

- Rather than compute network delay, infer it from the length of the display queue
 - » If queue length grows, network delay is decreasing
 - » If queue length shrinks, network delay is increasing
 - » If queue length remains constant, network delay is stable



Continuous Audio Transmission Queue monitoring

Display Queue										
Н	Н	Н	<i>m</i> 1	<i>n</i> 2	03	p 4 0 6 n 7	<i>q</i> 5	Н	Н	HI
	j 1	<u>k</u> 2	13	<i>m</i> 4	<u>n</u> 5	06	<u>p</u> 7	<i>q</i> 8	<u>r</u> 9	<u>s</u> 10
<u>h</u> 1	<u>i</u> 2	j 3	<u>k</u> 4	15	<i>m</i> 6	<u>n</u> 7	08	<u>p</u> 9	<i>q</i> 10	r 11

- Keep count of the number of consecutive display initiation times at which the display queue contained *n* items
- When the count exceeds a threshold, the oldest sample in the queue is discarded
 - » queue locations near the head of the queue have large thresholds
 - » queue locations near the tail of the queue have small thresholds

Queue Monitoring

Performance on a campus-area network

- How much delay-jitter can be accommodated in practice?
 - » What ranges of delay-jitter are observed?
 - » How well do these buffing schemes work in practice?
- Stone's delay-jitter study in the UNC CS department:
 - » A comparison of the effectiveness of three delay-jittter management policies:

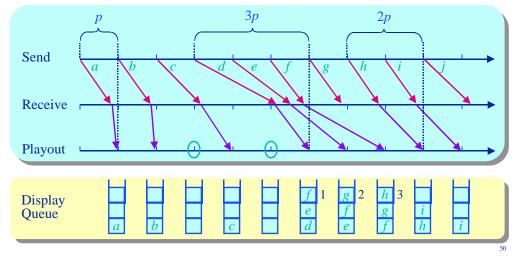
I-Policy — playout media with fixed latency

- E-Policy— playout media samples as they arrive
- Queue Monitoring adaptively set the playout delay

on the playout of audio/video in a videoconferencing system

Continuous Audio Transmission Queue monitoring

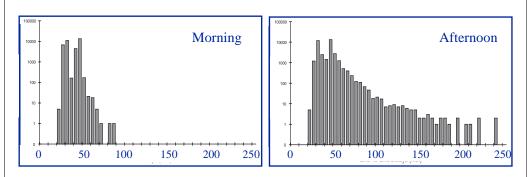
Example: Queue monitoring with thresholds = 3, 10
 » sample g discarded at playout time 10



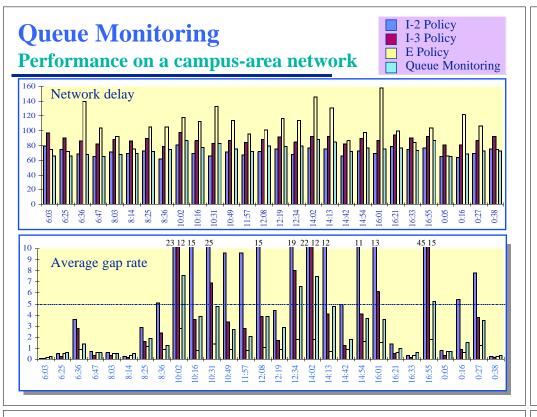
Queue Monitoring

Performance on a campus-area network

- What ranges of delay-jitter are observed?
 - » Stone measured the performance of 28, 5 minute conferences during the course of a "typical" day



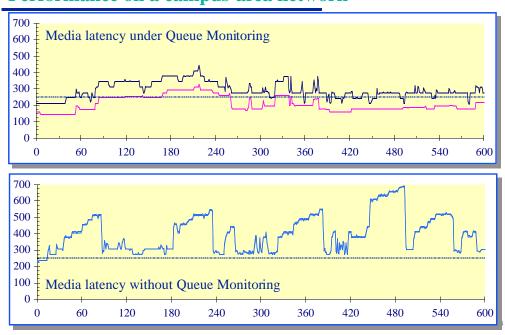
Audio end-to-end delay distribution (in ms)



Principles of Delay-Jitter Buffering Non-real-time media transmission

If the communication is non-real-time, doesn't simple static buffering solve the problem?
 » Yes, but...

Queue Monitoring Performance on a campus-area network



Adaptive, best-effort, multimedia networking Outline

- IP message delivery semantics
 - » The four common Internet pathologies
- Ameliorating the effects of delay-jitter
 - » "60 ways to queue & play your media samples"
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 - » Recovery of lost samples through retransmission
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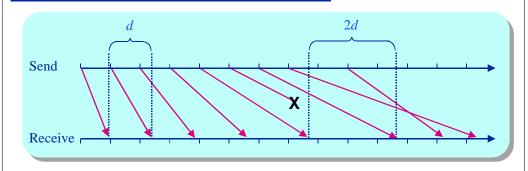
Dealing With Packet Loss Application requirements

- ◆ Audio 1-2% sample loss
 - » individual sample losses are noticeable (depending on the sample size)
 - S-10 lost samples per minute are tolerable (the distribution of loss is critical)
- Video 10-15 frames/s required for minimal motion perception
 - » highly application dependent
 - » video loss raise issues of "network citizenship"

Dealing With Packet Loss Two basic approaches

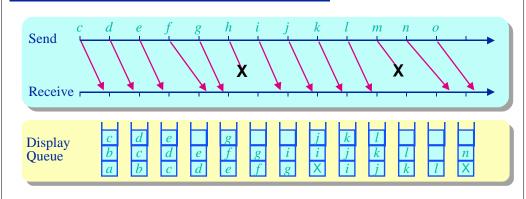
- Traditional "reactive" approach
 - Acknowledge transmissions and resend lost packets
 "Automatic Repeat Request" (ARQ)
- Two proactive approaches
 - » Introduce redundancy into streams to enable reconstruction of lost media samples
 - ✤ "Forward error correction" (FEC)
 - » Dynamically adapt streams to the bandwidth perceived to be available at the current time
 - Media scaling & packaging

Retransmission-Based Error Correction Conventional wisdom



- Retransmission is silly...
 - » By the time you realize something is lost, it's too late to resend it
 - » Traditional sender-oriented retransmission techniques do not scale to multicast environments

Retransmission-Based Error Correction The reality

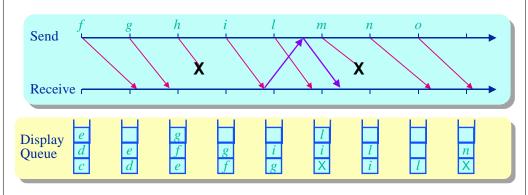


- Retransmission is potentially beneficial...
 - » Since data is buffered at the receiver to ameliorate the effects of jitter, provide intermedia synchronization, *etc.*, retransmission may work!

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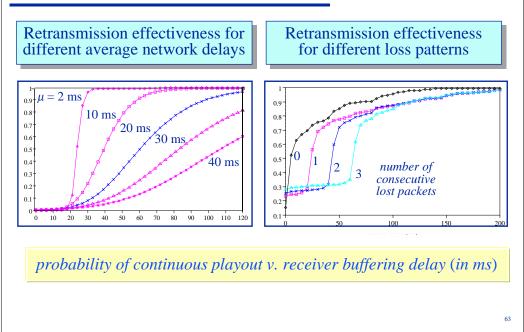


The retransmission process

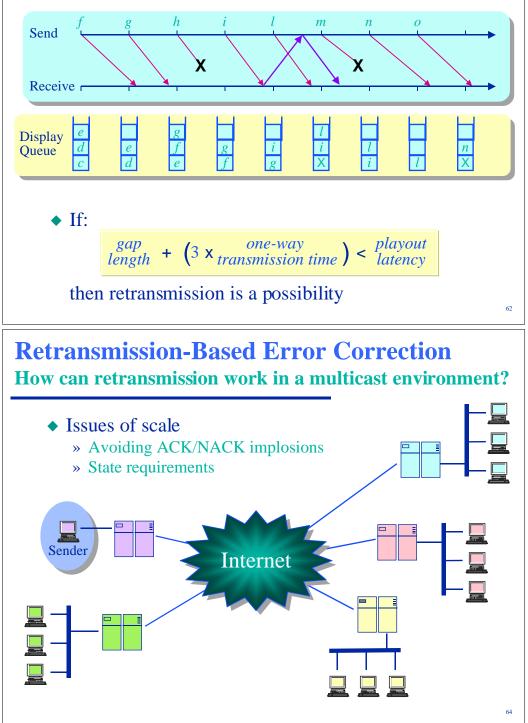


- 1. Loss is detected
- 2. A retransmission request is issued
- 3. The requested packet is retransmitted

Is there likely to be enough time to retransmit? The Dempsey *et al.* study

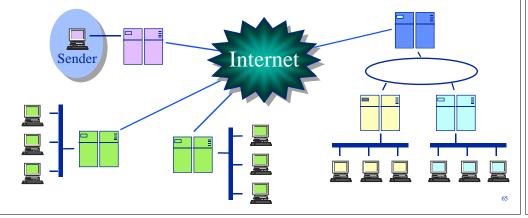


Retransmission-Based Error Correction The retransmission "budget"



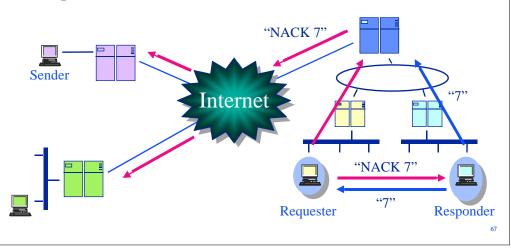
Scalable Reliable Multicast Principles of operation

- Receivers are responsible for ensuring they receive the data they care about
 » Repair requests are multicast to the group
- Any receiver is capable of acting as a sender and sending a repair response



Scalable Reliable Multicast Avoiding repair and repair response implosions

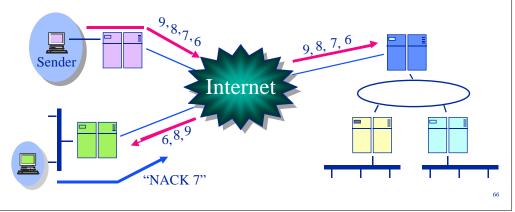
• If a host receives a repair request and it has the request packet, it similarly sets a timer for emitting its response based on its estimated distance to the receiver



Scalable Reliable Multicast

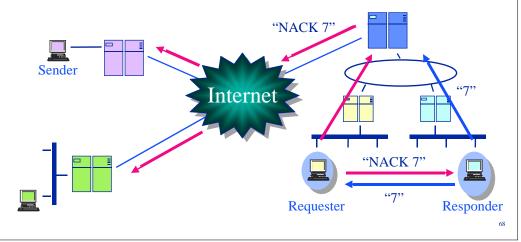
Avoiding repair and repair response implosions

- Hosts continually measure the distance to each other
 - » Hosts periodically emit control messages as in RTCP
- When a receiver detects a loss, it sets a timer for emitting its repair request based on its estimate distance to the sender
 - » Send repair requests quickly to nearby senders



Scalable Reliable Multicast Avoiding repair and repair response implosions

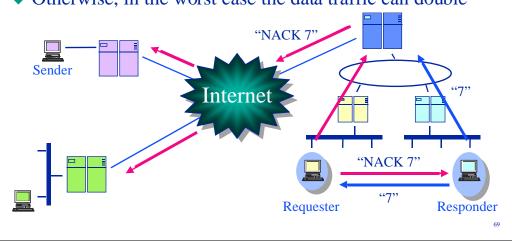
• Ideally a lost packet triggers only 1 repair request from a host just downstream from the point of failure & a single repair response from a host just upstream of the failure



Scalable Reliable Multicast

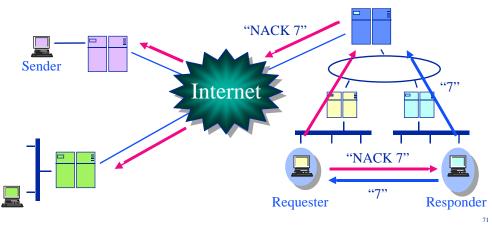
Performance issues

- If losses are infrequent and correlated, then few repair/response messages are sent
 » But every host will receive each message
- Otherwise, in the worst case the data traffic can double



Scalable Reliable Multicast Open issues

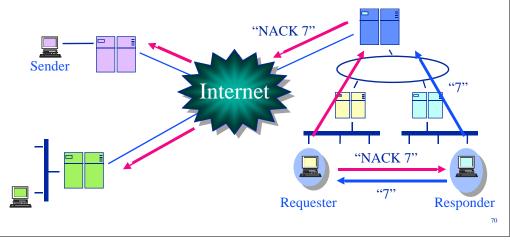
- How to limit the scope of repair/repair response messages?
- Managing the trade-off between keeping silent to avoid implosions and sending quickly to maximize (individual) performance



Scalable Reliable Multicast Performance issues

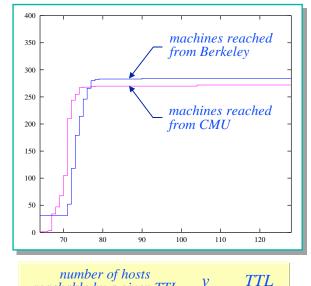
ertormance issues

- What is the impact of having both the repair requester & responder delay before issuing their message?
 - » What is the likelihood that the resulting retransmission will be on time?



Scalable Reliable Multicast Using TTL to limit the scope of repair/response messages

- TTL is not a good measure of locality
 - Number of hosts reachable is not linear in TTL
- TTLs between two hosts are not symmetric

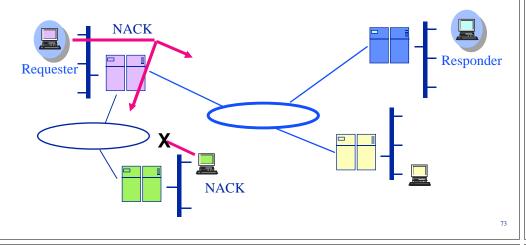


reachable by a given TTL

Scalable Reliable Multicast

Using TTL to limit the scope of repair/response messages

- How can a repair responder ensure its reply reaches:
 » the original requestor
 - » all would-be requestors who suppressed their repair request



Dealing With Packet Loss Two basic approaches

- Traditional "reactive" approach
 - » Acknowledge transmissions and resend lost packets
 - ✤ "Automatic Repeat Request" (ARQ)
- ♦ Two proactive approaches
 - » Introduce redundancy into streams to enable reconstruction of lost media samples
 - ✤ "Forward error correction" (FEC)
 - » Dynamically adapt streams to the bandwidth perceived to be available at the current time
 - Media scaling & packaging

Retransmission-Based Error Correction Summary

- Retransmission will be effective means of dealing with packet loss if...
 - » we can detect losses quickly
 - » average receiver buffering delay \geq (1.5 x RTT) + gap length
- Retransmission can be made to scale if...
 - » we can avoid repair request and response implosions
 - » repairs can be performed locally

Forward Error Correction Basic concepts

- We introduce redundancy into the stream to enable the receiver to recover from errors due to loss
- Forms of redundancy
 - » Simple replication and retransmission of original data
 - » *k*-way XOR
 - » Replication, recoding, and retransmission of original data

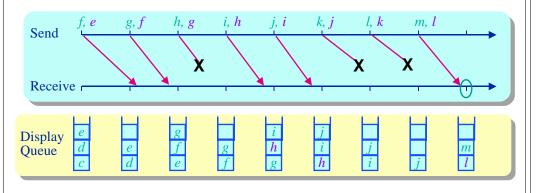
RTP Packet

RTP Header header extension

RTP payload

FEC payload

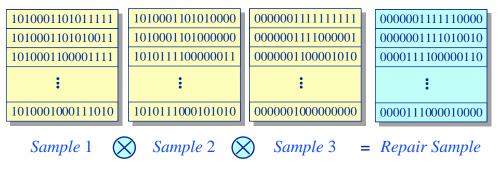
Forward Error Correction Simple replication and retransmission example



- Key issue: If a sample is lost, how do we ensure that the redundant information necessary for the repair arrives?
 - » How much bandwidth should we dedicate to FEC?
 - » Where should we place the redundant information in the stream?

Forward Error Correction k-way XOR

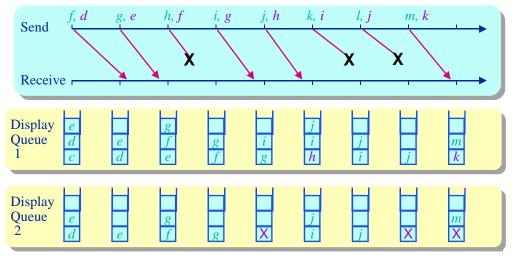
- Assume consecutive packet losses are rare and transmit the word-by-word XOR of groups of k samples
- <u>Example</u>: 3-way XOR



Forward Error Correction

Staggering original & redundant samples by two samples

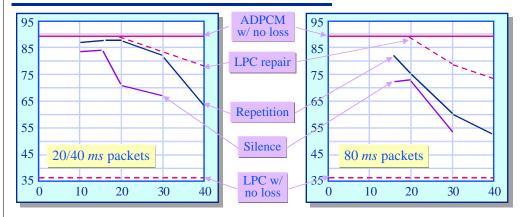
• As before, the length of receiver's buffering delay is a critical performance parameter



Forward Error Correction Recoding/transcoding of original sample

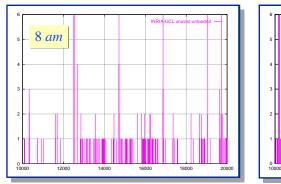
- If losses are infrequent, perhaps we can get by with lower quality repairs
- <u>Example</u>: UCL's *Robust Audio Tool* (RAT) recodes the stream using an LPC codec for error recovery
 - » Normal samples are generated by an ADPCM codec
 - » LPC codec generates a 4.8 kbps stream (12 bytes/20 ms sample)
 - » Redundant samples separated from originals by 1 sample

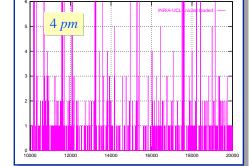
RAT LPC Redundancy Experiments Intelligibility *v*. percentage of packet loss



- Conclusion: LPC redundancy is likely not warranted with small packets; it is worthwile for large packets
 - » (This is due in large part to quality of LPC coded speech)

The Incidence of Consecutive Packet Loss The INRIA unicast IVS experiments





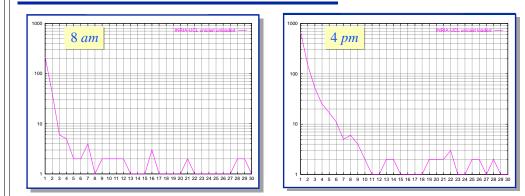
number of consecutive losses v. sequence number

• Packet loss from INRIA to UCL

Foward Error Correction Summary

- FEC will be effective means of dealing with packet loss if...
 - » we can tolerate the overhead
 - » consecutive packet losses are rare or we can tolerate higher playout delays

The Incidence of Consecutive Packet Loss The INRIA unicast IVS experiments

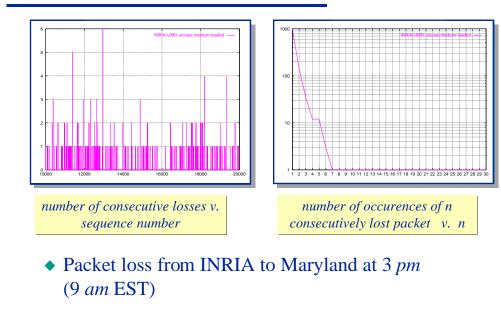


number of occurences of n consecutively lost packets v. n

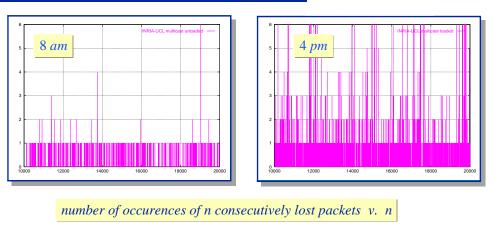
 Frequency distribution of consecutive packet losses from INRIA to UCL

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The Incidence of Consecutive Packet Loss The INRIA unicast IVS experiments

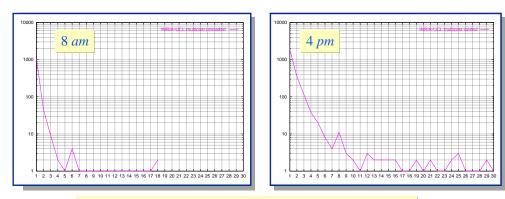


The Incidence of Consecutive Packet Loss The INRIA multicast IVS experiments



Packet loss from INRIA to UCL

The Incidence of Consecutive Packet Loss The INRIA multicast IVS experiments

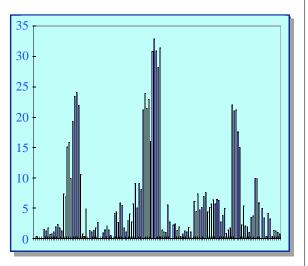


number of occurences of n consecutively lost packets v. n

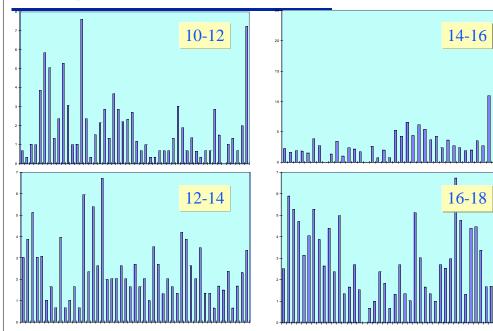
 Frequency distribution of consecutive packet losses from INRIA to UCL

Packet Loss on the Internet Today Audio packet loss for UNC-UW-UNC ProShare *x*mission

- Percentage of audio packet loss during a 5 minute interval
 - » Each line represents a 5 second average



Packet Loss on the Internet Today Audio packet loss for UNC-UVa-UNC ProShare *x*mission



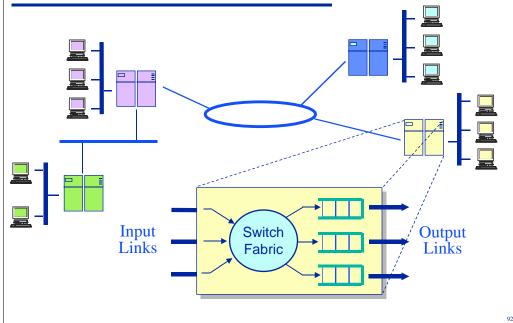
Best-Effort Multimedia Networking Congestion control

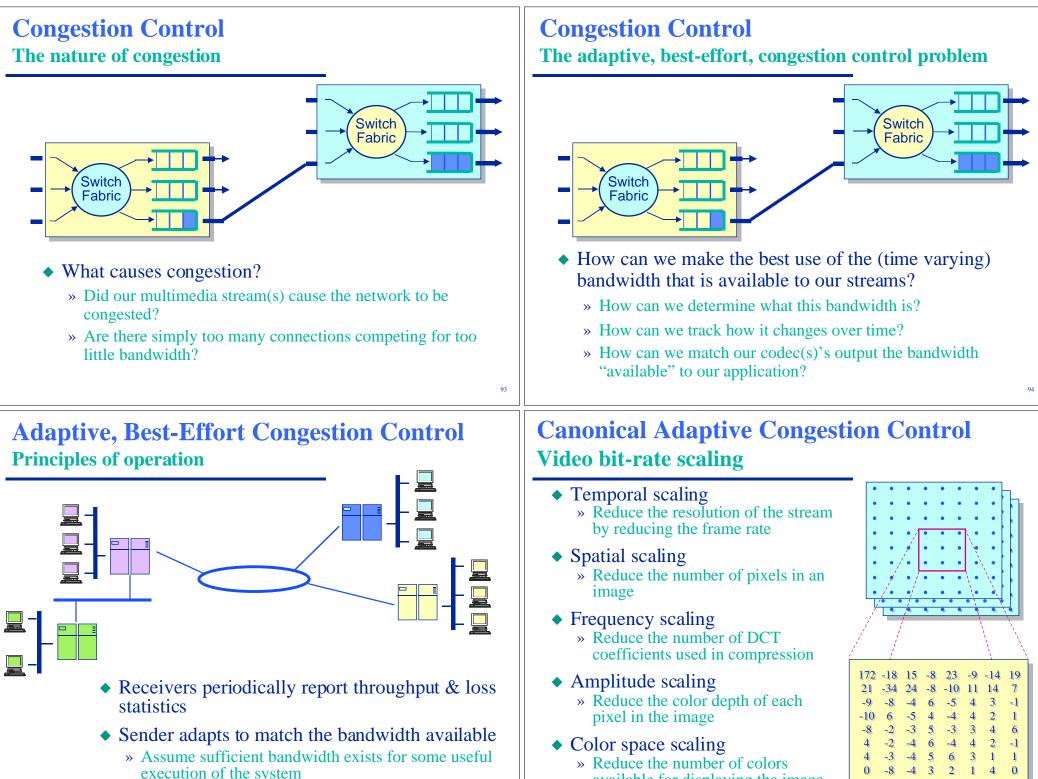
- Delay-jitter buffering, retransmission, and forward error correction *ameliorate* the effects of variation in end-to-end delay and packet loss
 - » They do not attempt to address the root cause
- Congestion control aims to eliminate or reduce these effects

Adaptive, best-effort, multimedia networking Outline

- IP message delivery semantics
 - » The four common Internet pathologies
- Ameliorating the effects of delay-jitter
 - » "60 ways to queue & play your media samples"
- Ameliorating the effects of packet loss
 - » Recovery of lost samples through retransmission
 - » Recovery of lost samples through the addition of redundant information
- Congestion control
 - » Adaptive media scaling and packaging

Congestion Control What is congestion?



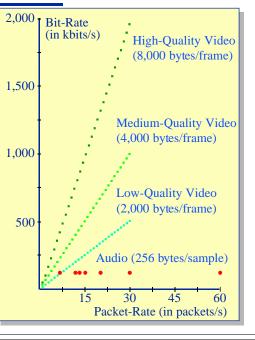


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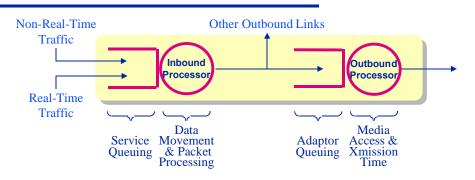
UNC Adaptive Congestion Control 2-Dimensional media scaling



- » Reduce (video) bit-rate
- ◆ Alternate approach
 - » View congestion control as a search of a 2-dimensional bit-rate x packet-rate space
 - » Scale bit- and packet-rates simultaneously to find a sustainable *operating point*



Two Types of Congestion Constraints Two dimensions of adaptation

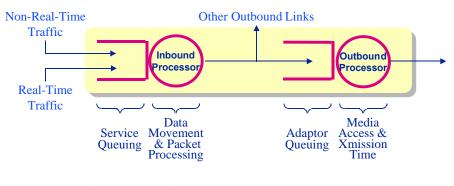


- Reduce the packet-rate to adapt to an access constraint
 - » Change the packaging or send fewer video frames
 - » Primary Trade-off: higher latency (potentially)

• Reduce the bit-rate to adapt to a capacity constraint

- » Send fewer video frames or fewer bits per video frame
- » Primary Trade-off: lower fidelity

Bit- and Packet-Rate Scaling An analytic model of media scaling

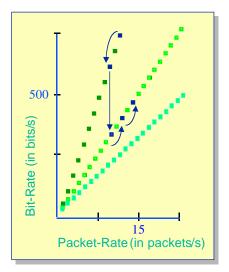


Capacity constraints

- » the network is incapable of supporting the desired bit rate in any form
- Access constraints
 - » the network can not support the desired bit rate with the current packaging scheme

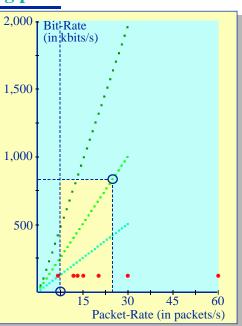
2-Dimensional Scaling Example The "Recent Success" heuristic

- Initial operating point: (high quality, 12 fps)
- First adaptation: (*high quality*, 10 *fps*)
 » congestion persists
- Second adaptation: (medium quality, 10 fps)
 » congestion relieved
- First probe:
 (medium quality, 12 fps)
- Second probe: (*medium quality*, 14 fps)



2-Dimensional Media Scaling Finding a sustainable operating point

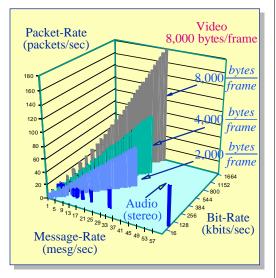
- The search space can be pruned by eliminating
 - » points that lead to inherently high latency
 - » points that lead to high latency given the state of the network



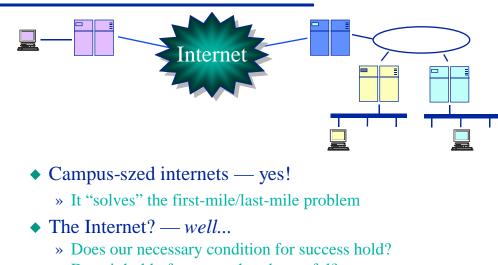
2-Dimensional Media Scaling Dealing with effects of fragmentation

• The problem

- » A sender can only (directly) effect the *message rate*, not the *packet rate*
- Does fragmentation render message-rate scaling obsolete?

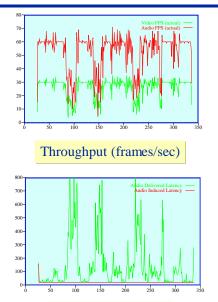


Adaptive, 2-Dimensional Media Scaling Does it work?

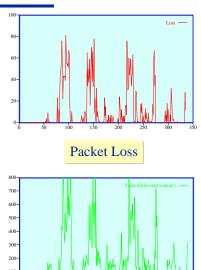


- » Does it hold often enough to be useful?
- » How much "room" is there for 2-D scaling in most codecs?

Media Scaling Evaluation on the UNC Campus Performance with no media scaling



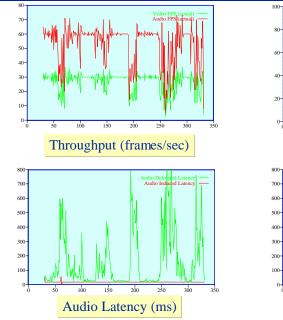
Audio Latency (ms)

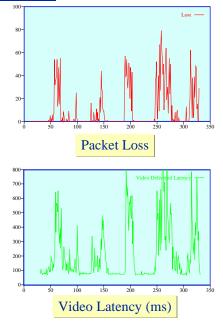




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Media Scaling Evaluation on the UNC Campus Performance with video scaling only

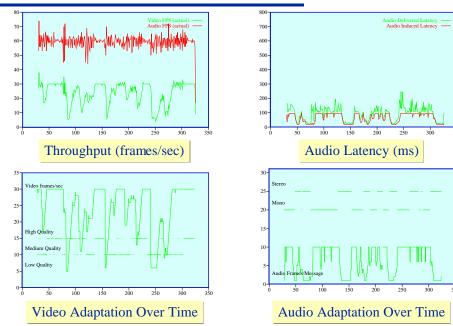




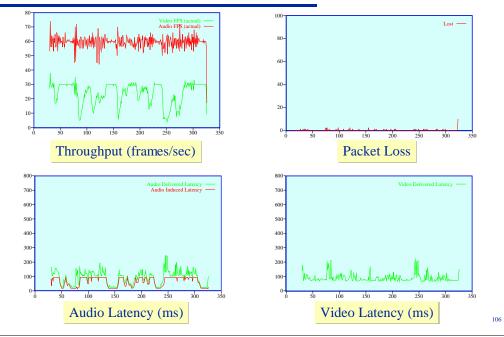
105

107

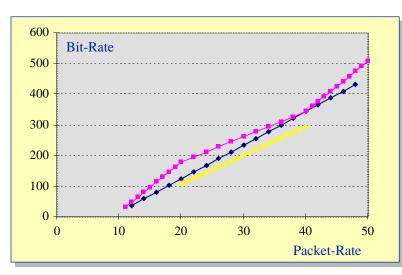
Media Scaling Evaluation on the UNC Campus 2-dimensional adaptation over time



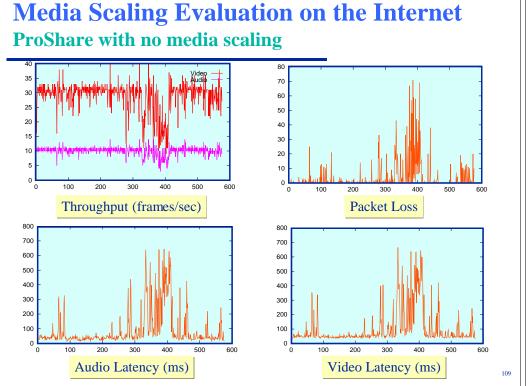
Media Scaling Evaluation on the UNC Campus Performance with 2-dimensional scaling



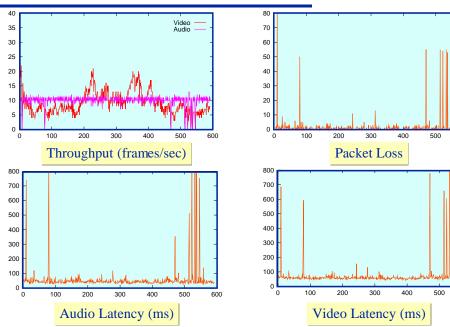
Media Scaling Evaluation on the Internet Media scaling in Intel's ProShareTM codec



Proshare operating points



Media Scaling Evaluation on the Internet ProShare with video scaling only

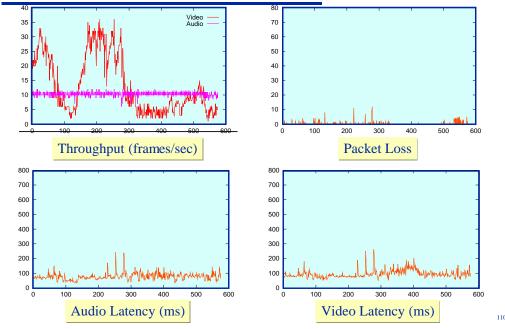


600

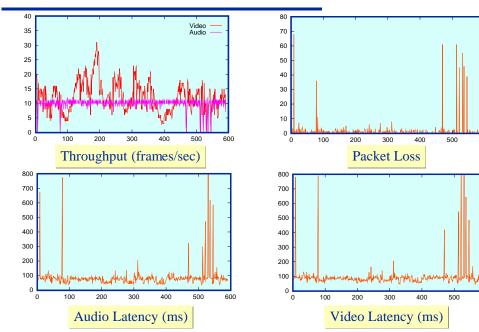
600

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Media Scaling Evaluation on the Internet ProShare with 2-dimensional media scaling



Media Scaling Evaluation on the Internet ProShare with 2-dimensional media scaling



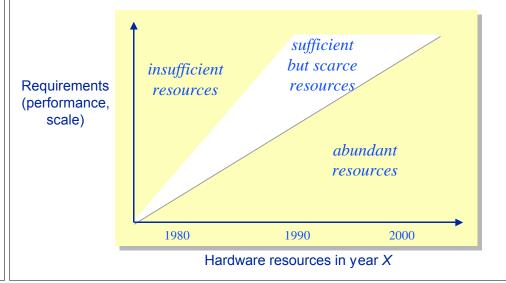
Sustainability Results Adaptive methods on the Internet

- Results of an Internet performance study from UNC to UVa
 - » Repeated trials from 10 am to 7 PM weekdays
 - » Trials separated by at least two hours
 - » Scattered over three months

_			
Time Slot	Sustainable	Not Sustainable	% Sustainable
10:00-12:00	6	3	67%
12:00-14:00	4	4	50%
14:00-16:00	1	11	8%
16:00-18:00	3	9	25%
18:00-20:00	4	5	44%
Percentage	36%	64%	

Real-time data delivery on the Internet Today What's the problem?

• Do we need more bandwidth or just better management of the existing bandwidth?



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Real-time data delivery on the Internet Today Where do we go from here?

- Provide "best-effort" service by adapting media streams
 - » Monitor & provide feedback on performance
 - » Bias transmission and processing of media to ameliorate the effects of congestion
- Provide true quality-of-service through reservation of resources in the network
 - » Requires coordination amongst all parties
 - admission control
 - $\boldsymbol{\ast}$ policing
 - ***** ...